

ISO/IEC 20000 IT SERVICE MANAGEMENT INTERNAL AUDITOR™

SKILLFRONT

HEREBY WE ARE PROUD TO AWARD OUR STUDENT

**JOAO
SERRA**

ACCREDITED PROFESSIONAL CERTIFICATION

IN TESTIMONY THEREOF, AFTER FORMAL EVALUATIONS, WE CONFIRM
THE DEMONSTRATED KNOWLEDGE AND OUTSTANDING SKILLS IN THE
SUBJECT MATTER EXPERTISE OF THIS PROFESSIONAL CERTIFICATION.

08 DECEMBER 2024

DATE

Yeliz Obergfell

AUTHORIZED SIGNATURE

52415937136427

AUTHORIZED CERTIFICATION ID