

ISO/IEC 20000 IT SERVICE MANAGEMENT ASSOCIATE™

HEREBY WE ARE PROUD TO AWARD OUR STUDENT

**ANDRESSA
TEIXEIRA SALES**

ACCREDITED PROFESSIONAL CERTIFICATION

IN TESTIMONY THEREOF, AFTER FORMAL EVALUATIONS, WE CONFIRM
THE DEMONSTRATED KNOWLEDGE AND OUTSTANDING SKILLS IN THE
SUBJECT MATTER EXPERTISE OF THIS PROFESSIONAL CERTIFICATION.

08 JULY 2026

DATE


Yeliz Obergfell

AUTHORIZED SIGNATURE

SKILLFRONT

21393063170083

AUTHORIZED CERTIFICATION ID