# ISO/IEC 20000 IT SERVICE MANAGEMENT ASSOCIATE™

SKILLFRONT

HEREBY WE ARE PROUD TO AWARD OUR STUDENT

## JOSÉ FERNANDO SANTANA SANTOS

## ACCREDITED PROFESSIONAL CERTIFICATION

IN TESTIMONY THEREOF, AFTER FORMAL EVALUATIONS, WE CONFIRM THE DEMONSTRATED KNOWLEDGE AND OUTSTANDING SKILLS IN THE SUBJECT MATTER EXPERTISE OF THIS PROFESSIONAL CERTIFICATION.

16 JUNE 2026

DATE

ATTESTED

Yeliz Obergfell

AUTHORIZED SIGNATURE

41935790252655

AUTHORIZED CERTIFICATION ID

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