

ISO/IEC 20000 IT SERVICE MANAGEMENT ASSOCIATE™

SKILLFRONT

HEREBY WE ARE PROUD TO AWARD OUR STUDENT

**HELT
PRATIWI**

ACCREDITED PROFESSIONAL CERTIFICATION

IN TESTIMONY THEREOF, AFTER FORMAL EVALUATIONS, WE CONFIRM
THE DEMONSTRATED KNOWLEDGE AND OUTSTANDING SKILLS IN THE
SUBJECT MATTER EXPERTISE OF THIS PROFESSIONAL CERTIFICATION.

12 AUGUST 2025

DATE

Yeliz Obergfell

AUTHORIZED SIGNATURE

66699721550323

AUTHORIZED CERTIFICATION ID