

ISO/IEC 20000 IT SERVICE MANAGEMENT ASSOCIATE™

SKILLFRONT

HEREBY WE ARE PROUD TO AWARD OUR STUDENT

**ALDECIR
SANTANA ANDRADE**

ACCREDITED PROFESSIONAL CERTIFICATION

IN TESTIMONY THEREOF, AFTER FORMAL EVALUATIONS, WE CONFIRM
THE DEMONSTRATED KNOWLEDGE AND OUTSTANDING SKILLS IN THE
SUBJECT MATTER EXPERTISE OF THIS PROFESSIONAL CERTIFICATION.

03 MARCH 2026

DATE

Yeliz Obergfell

AUTHORIZED SIGNATURE

56987852721951

AUTHORIZED CERTIFICATION ID