

ISO/IEC 20000 IT SERVICE MANAGEMENT ASSOCIATE™

HEREBY WE ARE PROUD TO AWARD OUR STUDENT

**DIEGO
AMARAL MELO DE SOUZA**

ACCREDITED PROFESSIONAL CERTIFICATION

IN TESTIMONY THEREOF, AFTER FORMAL EVALUATIONS, WE CONFIRM
THE DEMONSTRATED KNOWLEDGE AND OUTSTANDING SKILLS IN THE
SUBJECT MATTER EXPERTISE OF THIS PROFESSIONAL CERTIFICATION.

24 JULY 2024

DATE

Yeliz Obergfell

AUTHORIZED SIGNATURE

SKILLFRONT

48207455596358

AUTHORIZED CERTIFICATION ID