

ISO/IEC 20000 IT SERVICE MANAGEMENT ASSOCIATE™

SKILLFRONT

HEREBY WE ARE PROUD TO AWARD OUR STUDENT

**PEDRO HENRIQUE VIANA DOS
SANTOS**

ACCREDITED PROFESSIONAL CERTIFICATION

IN TESTIMONY THEREOF, AFTER FORMAL EVALUATIONS, WE CONFIRM
THE DEMONSTRATED KNOWLEDGE AND OUTSTANDING SKILLS IN THE
SUBJECT MATTER EXPERTISE OF THIS PROFESSIONAL CERTIFICATION.

09 NOVEMBER 2024

DATE

Yeliz Obergfell

AUTHORIZED SIGNATURE

05110232830868

AUTHORIZED CERTIFICATION ID