

ISO/IEC 20000 IT SERVICE MANAGEMENT ASSOCIATE™

SKILLFRONT

HEREBY WE ARE PROUD TO AWARD OUR STUDENT

**LANA
MEDEIROS**

ACCREDITED PROFESSIONAL CERTIFICATION

IN TESTIMONY THEREOF, AFTER FORMAL EVALUATIONS, WE CONFIRM
THE DEMONSTRATED KNOWLEDGE AND OUTSTANDING SKILLS IN THE
SUBJECT MATTER EXPERTISE OF THIS PROFESSIONAL CERTIFICATION.

16 JUNE 2025

DATE

Yeliz Obergfell

AUTHORIZED SIGNATURE

21539567910336

AUTHORIZED CERTIFICATION ID